

PLEASE DO NOT RESPOND TO THIS LISTSERV MESSAGE

To: County Directors of Social Services
Medicaid Staff

From: John E. Thompson, Director
Office of Compliance and Program Integrity

Re: Recipient Eligibility Determination Audit (REDA)

Date: March 19, 2020

The Office of Compliance and Program Integrity is suspending the current cycle of the Recipient Eligibility Determination Audit (REDA) until further notice. The Quality Assurance staff has completed reviews for the January sample and will complete our reviews of the February sample by the end of the month. We will suspend pulling monthly samples until further notice.

We will send out a status report/issues list noting the items/errors from the February sample for your review and response. We encourage counties to review the error citations as soon as possible and complete any case corrections to reduce or eliminate overpayments for the January and February 2020 identified errors.

We know these are challenging times and are grateful for the continued support of our partners across the state. Please contact your Quality Assurance Analyst if you have any questions or concerns.

The Department is engaging with CMS to seek relief from the PERM, MEQC and County Single Audit reviews. We will forward information as it is available.

Feel free to e-mail Betty Dumas-Beasley at betty.j.beasley@dhhs.nc.gov if you have any questions or concerns.